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January 17, 2005

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OFFICE OF

PAT MILLER

JAN 20 2005

Hon. Pat Miller, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

TN REGULATORY AUTHORITY

Re: *Tennessee Regulatory Authority Rulemaking to Amend Chapter 1220-4-2-.43
through .54, Known as Pay Telephone Rules*
Docket No. 04-00211

Dear Chairman Miller:

In response to the TRA's request for more information regarding the provision of payphone service to inmates, Global Tel*Link, Evercom Systems, Inc., and Pay-Tel Communications, Inc. are each planning to send one or more representatives to the TRA to address the issues raised during the January 10, 2005, hearing and to answer the questions posed by the Directors.

Because of the number of participants involved and the amount of information which must be collected, we are unable to attend the TRA conference on January 31, 2005. The parties are available, however, to appear at the next TRA agenda conference on February 28, 2005, or, if the Authority prefers another date, we would be happy to work with the TRA staff to schedule a special hearing on this important topic.

We look forward to further discussions with the TRA and apologize for being unable to attend on January 31, 2005.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

Henry Walker

By:

Henry Walker

HW/djc

cc: Eddie Roberson
Ron Jones
Deborah T. Tate
Sara Kyle
J Richard Collier